



Father Christmas at the Watercress Line - Frequently Asked Questions:

1. **Is this event on the train?**
No, this year it's a static event held at Ropley Station. There is no train ride.
2. **Will Father Christmas be visiting children during this event?**
This year children can visit Father Christmas in his grotto.
3. **Does the ticket price include a gift from Father Christmas?**
Yes
4. **When will we see Father Christmas?**
When booking you choose the date and exact time of your 5 minute visit with Father Christmas, you can enjoy the other activities around the station both before and after your visit with Father Christmas.
5. **Can I buy refreshments on the day?**
Yes there will be hot food and drink to buy at the T Junction at Ropley Station and at the Christmas Market.
6. **Are there any discounts available?**
Babies under 1 year are £8, instead of a child's price of £15.
7. **Is the event accessible?**
Yes the event is accessible but please be aware that the event is being held at Ropley Station where there can be some uneven ground.
8. **Can I bring my dog?**
Regrettably dogs are not allowed at this event, with the exception of assistance dogs.
9. **How long is the event?**
You can spend as long as you like at the event but two hours will probably be plenty of time to get around everything.
10. **Where can I park?**
Car parking is free and is in our top car park at Ropley Station (sat nav: Bighton Hill, Ropley, SO24 9SQ)
11. **What steps are you taking to be Covid-19 safe?**
 - There will be a one-way system in place around the event
 - Signs will be up to remind visitors to social distance from people who are not in their group
 - A face covering needs to be worn when you are in any indoor area of the railway, including in Father Christmas' grotto
 - Hand sanitisers will be available around the station
 - We may ask you to have your temperature checked when arriving at the event

